



# BNBU Wireless Network Connection Guide (SSID: BNBU)

Ver: ITSC20250808

# I. Network Coverage

The BNBU wireless network is available in the following areas:

- Teaching Buildings (T1-T8, T29)
- Cultural Creativity Clusters
- Learning Resource Centre
- Sports Complex
- Administration Building & Parking Garage
- University Hall
- Performance Theatre
- V15-V29 Office Area, Lobby, Study Rooms
- Arts Hill
- Outdoors (Such as Zhonghe Square, Hui Xian Village Square & Shuttle Bus Parking Area)
- Canteens on Administration Building, T4&T29

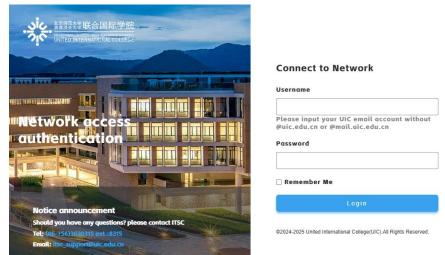
# **II. Guide for Device Connection**

### A. For Computers

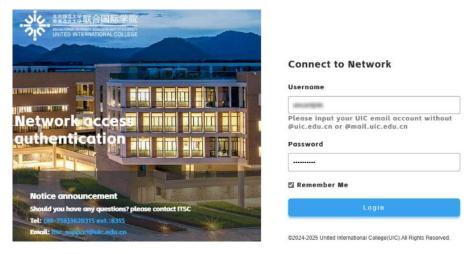
- 1. Turn on Wi-Fi on your device.
- 2. Select the **SSID: BNBU** from the list of available networks.
- 3. A login page will automatically pop up.







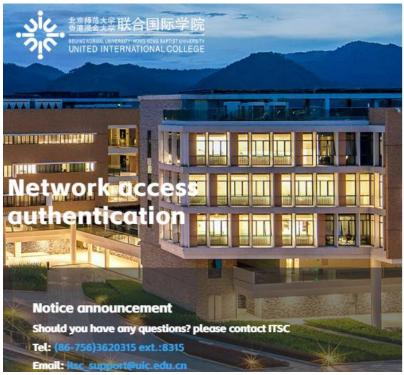
4. Enter your BNBU email account (without @uic.edu.cn or @mail.uic.edu.cn) and your password in the provided fields.



- 5. Click Login.
- 6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.









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### **B.** For Mobile Phones

- 1. Enable Wi-Fi on your mobile device.
- 2. Select the **SSID: BNBU** from the list of available networks.
- 3. A login page will automatically pop up.





4. Enter your BNBU email account (without @uic.edu.cn or @mail.uic.edu.cn) and your password in the provided fields.







- 5. Click Login.
- 6. Once logged in, a confirmation page will appear. Close this page and start using the Wi-Fi.



# Username IP Address 10.253.0.5 Logout

# **Notes:**

### 1. Disable Random MAC Address

By following these steps, you can avoid multiple login and ensure seamless access to the campus wireless network.

Enabling a random (or private) MAC address can cause authentication issues or disruptions. Follow these steps to disable the random MAC address on your device:

# For Mobile Terminals:

Huawei Phones:





Open Settings → WLAN → Long-press the connected Wi-Fi name → Select Modify Network → Enable Show Advanced Settings → Choose Use Device MAC → Save.

### Xiaomi Phones:

Open Settings → WLAN → Select the connected Wi-Fi name → Tap Privacy → Choose Use Device MAC.

### • Samsung Phones:

Open Settings → WLAN → Select the connected Wi-Fi name → Tap the gear icon on the right → Choose MAC Address Type → Select Phone MAC → Save.

### • Apple Devices (iOS 14 and above):

Open Settings → Wireless LAN → Select the connected Wi-Fi name → Tap the info (i) icon → Disable Private Address.

### • Android Devices (Android 10 and above):

After connecting to Wi-Fi, long-press the network name or select **Modify Network** in Wi-Fi settings → Enable **Show Advanced Options** → Choose **Use Device MAC** under **Privacy Settings**.

### • HarmonyOS Devices:

After connecting to Wi-Fi, long-press the connected Wi-Fi name → Select **Modify Network** → Choose Use Device MAC under Privacy → Save.

### For Notebook & Macbook Terminals:

The Random MAC Address for notebook & Macbook was disable by default, if you face multiple login issues, please disable the random MAC Address options in the operation system.

# III. Troubleshooting

### **Common Issues**

### 1. The login page does not appear:

- Ensure your device is set to obtain IP and DNS automatically.
- Disable any proxy or VPN software.
- Manually open a browser and visit any website to trigger the login page.

### 2. Incorrect login credentials:

- Double-check your BNBU email username and password.
- Ensure you are not including `@uic.edu.cn` or `@mail.uic.edu.cn` in the username field.





### 3. Unable to connect to SSID:

- Restart your device and try reconnecting.
- Confirm you are within the coverage area.
- Contact the IT Helpdesk for further assistance.

# **Contact Information**

For additional support, contact the IT Helpdesk:

• Tel: 0756-3620315 ext.: 8315

• Email: itsc\_support@uic.edu.cn

The End.

Prepared by ITSC